ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

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(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016)
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Ref No. AIACE/CENTRAL/2021 / 068

Dated 11.6.2021

To

The Chairman-cum-Managing Director Mahanadi Coalfields Limited, Burla, Sambalpur

Sub:-- Piling of CPRMSE Bills awaiting payment against reimbursement claims

The Contributory Post Retirement Medicare Scheme for Executives of CIL and its subsidiaries (CPRMSE) was notified by letter no. CIL/C-5A (PC) / CPRMSE/2005 dated 28.12.2012.

As per DPE Guidelines for Pay & Perks, the Executives have been granted superannuation benefits of 30% of (Basic+DA), out of which, 4% has been kept aside towards Contributory Post Retirement Medicare Scheme (CPRMSE). This created cumulative fund caters to Executives' Post-Retirement Medical treatment of self and spouse in CIL empanelled hospitals on cashless basis. Also, the retired Executives are eligible for treatment in empanelled hospitals of other CPSUs for which they submit bills for reimbursement.

The retired Executives taking CPRMSE benefits from MCL have been complaining since long that the reimbursement of claims in MCL is very much unsatisfactory and frustrating. Bills are piling-up in the concerned department(s). There are instances when Medical department of MCL asks for more documents and bills are not timely processed, even rejected many a times without mentioning the reasons for such rejection. We fail to understand why bills are being held-up for a good 18-24 months.

In case of a serious medical emergency, executive himself or any of his/her dependent gets admitted in the nearest hospital to save life and does not see whether it is empanelled by CIL or not. Specially during Covid-19 Pandemic period, most of the hospitals refused to admit patients and retired Executives got treatment in available nearby Hospitals and paid the charges from their pockets.

Even empanelled hospitals, in most of the cases, do not entertain the CPRMSE Card & charge according their applicable rates for general public, which are much more than CGHS rates. Due to this, the retired persons are suffering a lot and it is time to rectify the flaws in system and provide justice to them.

As such, immediate action is solicited to sort the inherent problems, if any, and find ways for improving the situation.

It is also requested to direct the medical and finance departments to clear the pending bills without further delay.

Looking forward to a positive response from your end,

Regards,

(P.K.SINGH RATHOR)

Principal General Secretary

All India Association of Coal Executives (AIACE)

Chairman. CIL D(F), CIL CMS, CIL